

## **Traffic Calming Program Services**

The Citywide Traffic Calming program is administered by the Neighborhood Traffic Management (NTM) Team in the Department of Transportation (DOT). With the adoption of the FY2010-11 Budget, the Traffic Calming program was significantly impacted with the elimination of 9 positions. Following are the core services that will continue to be provided by the NTM team with the remaining available resources:

### **Traffic Engineering Services by NTM**

The NTM Team will focus on the following core safety studies or those mandated by the State, and activities supporting future development:

- *School Safety* – analysis of traffic circulation and parking in school zones, and limited crossing guard studies.
- *Pedestrian Safety* – crosswalk studies and bus stop investigations.
- *Safety Education* – elementary and middle school traffic, bicycle and pedestrian safety education services in the classroom. Neighborhood safety education informational meetings.
- *Disabled Parking* – respond to requests for on-street disabled parking accommodations.
- *Intersection/Driveway Safety* – stop studies and review of visibility constraints.
- *Crash Analysis* – analysis of collision reports from the Police Department to determine trends and to address location specific concerns to reduce the incidence of collisions
- *Speed Surveys* – State mandated engineering surveys to support posted speed limits, allowing the use of radar enforcement by the Police Department.
- *Annexation* – traffic safety reviews of annexed County neighborhoods to ensure that basic traffic safety standards are in place.
- *Private Development and CIP Traffic Review* – review private development plans and capital project plans to provide recommendations as needed to mitigate future traffic issues.
- *Support Services* – media and public inquiries, Traffic Appeals Commission, parking compliance concerns, and residential permit parking administration support.

# Neighborhood Traffic Safety Frequently Requested Concerns

## Enforcement

- ▶ Speeding and other moving violations  
SJPD Traffic Enforcement Unit  
[www.sjpd.org/TEU/](http://www.sjpd.org/TEU/)  
408-277-4341
- ▶ Parking Enforcement  
DOT Parking Compliance Unit  
e-mail: [parking.compliance@sanjoseca.gov](mailto:parking.compliance@sanjoseca.gov)  
408-534-2900
- ▶ Abandoned Vehicles  
DOT Parking Compliance Unit  
[www.sanjoseca.gov/transportation/vehicle\\_abatement.htm](http://www.sanjoseca.gov/transportation/vehicle_abatement.htm)  
408-277-5305

## Education

- ▶ Traffic Safety Presentations  
DOT *Street Smarts* Program  
[www.getstreetsmarts.org](http://www.getstreetsmarts.org)  
408-975-3238

## Engineering

- ▶ Traffic Safety  
DOT Neighborhood Traffic Program  
e-mail: [traffic.safety@sanjoseca.gov](mailto:traffic.safety@sanjoseca.gov)  
408-535-3850
- ▶ Signal Timing  
DOT Signal Operations  
e-mail: [traffic.signals@sanjoseca.gov](mailto:traffic.signals@sanjoseca.gov)  
408-975-3700

## Maintenance

- ▶ Faded Signs & Markings,  
Street Sweeping, Streetlight Repair,  
Damaged sidewalk, Potholes,  
Malfunctioning Signal  
DOT Infrastructure Maintenance  
e-mail: [streets.dispatch@sanjoseca.gov](mailto:streets.dispatch@sanjoseca.gov)  
408-277-4373