

## General Themes

- The community wants to see more Cost of Service Information
- Improve way to track volunteering hours
- Thoughtfulness on pricing for low income, youths, seniors.
- Improve accessibility, efficiency, outreach, flow of information.
- Feels that fees are inconsistent and different throughout the City for similar programs.
- Not happy about fee increases, especially when money might go directly to General Fund.
- Pricing flexibility should be looked at more thoroughly and scholarship programs are very important.
- Use of facilities by neighborhood associations should be free / discounted.
- Outside partnerships may help in improving budget woes, improved services, etc.
- Senior nutrition program had a variety of responses, but general idea was not to get rid of it, and not to raise prices too high.
- Improve processes, find alternatives, and provide more analysis and insight on inefficiencies.
- All districts are different in terms of low income, participation in different programs, gang prevention needs, etc.